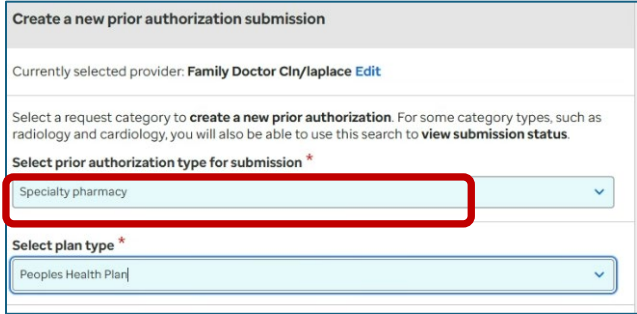
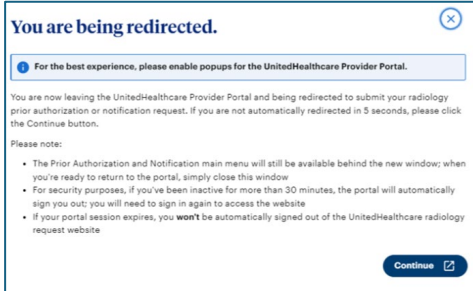


**Specialty Drugs and Oncology Drugs  
Authorization Process Changes Reference Sheet**  
*Effective July 1, 2025*

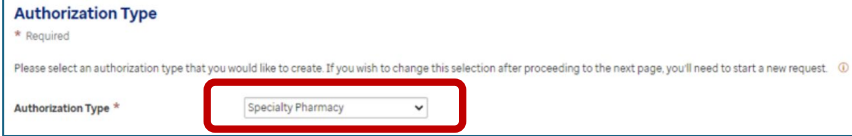
**SPECIALTY DRUGS**

<b>Requests for:</b>	Part B specialty non-oncology drugs
<b>Summary of key changes:</b>	<ul style="list-style-type: none"> <li>• Authorizations processed by Optum® instead of Peoples Health</li> <li>• Submission process redirects to MBMNow instead of staying in portal</li> <li>• Series and flow of questions in MBMNow differ from portal; some additional questions request patient phone number, disease state and original diagnosis date; assessment questions specific to drug being requested also apply</li> <li>• User experience notifies you <b>in advance</b> if request is for a Part D drug, which should be directed to pharmacy benefit manager</li> <li>• <b>Some drugs now eligible for auto-approval, depending on indicated usage parameters</b></li> </ul>

REQUESTS SUBMITTED PRIOR TO JULY 1, 2025	REQUESTS SUBMITTED ON OR AFTER JULY 1, 2025
<ul style="list-style-type: none"> <li>• Submit all requests through UnitedHealthcare Provider Portal authorization request tool by choosing <b>Specialty pharmacy</b>:</li> </ul> 	<ul style="list-style-type: none"> <li>• Submit all requests through UnitedHealthcare Provider Portal authorization request tool by choosing <b>Specialty pharmacy</b>.</li> </ul>
<ul style="list-style-type: none"> <li>• Experience remains in portal.</li> </ul>	<ul style="list-style-type: none"> <li>• Pop-up message directs to MBMNow:</li> </ul> 

**Specialty Drugs and Oncology Drugs  
Authorization Process Changes Reference Sheet**  
*Effective July 1, 2025*

**SPECIALTY DRUGS**

REQUESTS SUBMITTED PRIOR TO JULY 1, 2025	REQUESTS SUBMITTED ON OR AFTER JULY 1, 2025
<ul style="list-style-type: none"> <li>Answer questions in portal to provide request details (diagnosis codes, place of service, dosage frequency, etc.).</li> </ul>	<ul style="list-style-type: none"> <li>For “Authorization Type,” choose <b>Specialty Pharmacy</b>:   </li> <li>Answer additional questions in MBMNow to provide request details (diagnosis codes, place of service, dosage frequency, etc.). <b>See training presentation link in RESOURCES below for full details.</b></li> </ul>
<ul style="list-style-type: none"> <li>Submitted request reviewed by Peoples Health.</li> <li>Direct questions about submitted request to Peoples Health.</li> </ul>	<ul style="list-style-type: none"> <li>Submitted request reviewed by Optum.</li> <li>Direct questions about submitted request to Optum at 1-888-397-8129, Monday through Friday, from 7 a.m. to 7 p.m. CT.</li> </ul>

**Note:** Continue to submit requests for the administration of a specialty drug in the inpatient setting through the UnitedHealthcare Provider Portal request tool as an inpatient authorization request.

**RESOURCES**

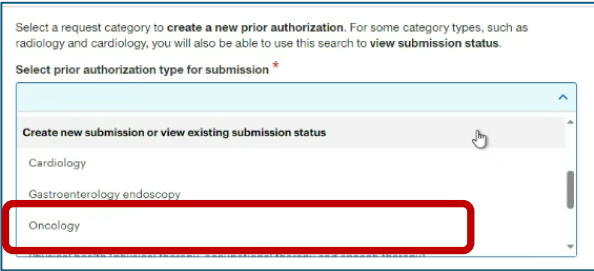
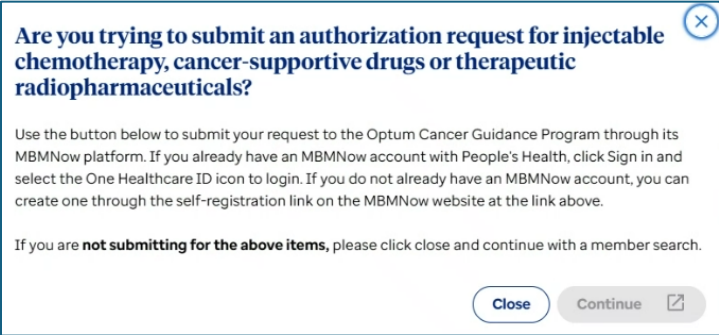
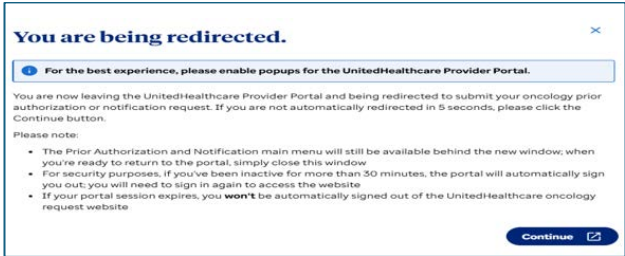
Review [a self-paced training that shows how to submit specialty pharmacy prior authorization requests](#). Also find this training on [uhcprovider.com](http://uhcprovider.com):

- Choose **Tools and resources > Education and training**
- Select **Clinical Tools**
- Choose **Specialty Guidance Program – User Guide for Authorization Request Submissions**

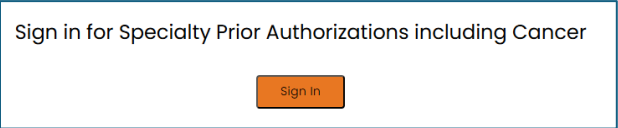
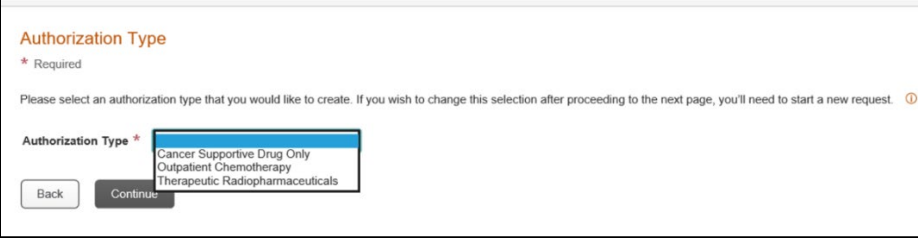
Find specialty Part B drugs requiring prior authorization in the [Medicare Advantage Prior Authorization List](#) (under the Medicare Advantage tab, choose the link that mentions “Peoples Health”) and in the [Medicare Part B Step Therapy Program](#) policy.

**ONCOLOGY (OPTUM CANCER GUIDANCE PROGRAM) DRUGS**

<b>Requests for:</b>	Part B cancer-supportive drugs, outpatient chemotherapy and therapeutic radiopharmaceuticals
<b>Summary of key changes:</b>	<ul style="list-style-type: none"> <li>• Singular navigation to submission link</li> <li>• No longer requires a second login</li> <li>• UnitedHealthcare branding, instead of Peoples Health branding</li> </ul>

REQUESTS SUBMITTED PRIOR TO JULY 1, 2025	REQUESTS SUBMITTED ON OR AFTER JULY 1, 2025
<ul style="list-style-type: none"> <li>• Access authorization tool via MBMNow direct link (<a href="https://mbm.linkplatform.com/home">https://mbm.linkplatform.com/home</a>) or via UnitedHealthcare Provider Portal authorization request tool by choosing <b>Oncology</b>:</li> </ul> 	<ul style="list-style-type: none"> <li>• <b>Retire any browser bookmarks to MBMNow direct link.</b></li> <li>• Submit all requests through UnitedHealthcare Provider Portal authorization request tool by choosing <b>Oncology</b>.</li> </ul>
<ul style="list-style-type: none"> <li>• Via portal, pop-up message directs to MBMNow (same link noted above):</li> </ul> 	<ul style="list-style-type: none"> <li>• Pop-up message, similar to historical pop-up, directs to a slightly different MBMNow link:</li> </ul> 

**ONCOLOGY (OPTUM CANCER GUIDANCE PROGRAM) DRUGS**

REQUESTS SUBMITTED PRIOR TO JULY 1, 2025	REQUESTS SUBMITTED ON OR AFTER JULY 1, 2025
<ul style="list-style-type: none"> <li>MBMNow asks for login credentials:</li> </ul> 	<ul style="list-style-type: none"> <li>Login credentials <b>no longer required</b>.</li> </ul>
<ul style="list-style-type: none"> <li>For “Authorization Type,” choose any of the following:</li> </ul> 	<ul style="list-style-type: none"> <li>For “Authorization Type,” continue to choose from options listed.</li> </ul>
<ul style="list-style-type: none"> <li>Answer additional questions in MBMNow to provide request details (diagnosis codes, place of service, dosage frequency, etc.).</li> </ul>	<ul style="list-style-type: none"> <li>Answer additional questions in MBMNow to provide request details (diagnosis codes, place of service, dosage frequency, etc.). <b>All questions, functionality, drug pathways and approval processes remain the same.</b></li> </ul>

**RESOURCES**

Review [a self-paced training that shows how to submit oncology drug prior authorization requests](#) (shows new “access flow” described above, reiterates existing “submission flow” that continues to remain). Also find this training on [uhcprovider.com](http://uhcprovider.com):

- Choose **Coverage and payments > Prior authorization**
- Select **Oncology** tile
- Select **Oral and Injectable Chemotherapy and Related Cancer Therapies**—presentation is under the Training section

This page also includes a list of colony-stimulating factors, bone-modifying agents, antiemetic drugs and injectable chemotherapy drugs that require prior authorization when used to treat a cancer diagnosis.